

# Refund Policy

## Subscription Refunds

Sivagiri Masika offers subscription services for both digital and print magazines. Once a subscription has been successfully activated, refunds are generally **not provided**.

## Exceptional Cases

Refunds may only be considered under the following circumstances:

- Duplicate payment made for the same subscription
- Payment processed but subscription not activated
- Technical errors during payment processing

Refund requests must be submitted within **7 days of the transaction date**.

## Processing Refunds

If a refund is approved:

- The refund will be processed through the original payment method.
- Processing time may take **7–10 business days**, depending on the payment provider.

## Contact for Refund Requests

To request a refund, please contact us through the contact details provided on our website with your payment information and transaction details.